Enablement of Multi-Factor Authentication (MFA) for VPN remote connection

In light of the increasing number of cyber threats, it is crucial to add an extra layer of security on our VPN remote connection. Following the aforementioned date, users will need to furnish additional verification factors when connecting to our VPN. This enhancement aims to significantly reducing the risk of unauthorised access and safeguarding sensitive information against from potential breaches.

Action Required

To ensure a seamless transition, kindly follow the following steps:

1. Activate SSO (Single Sign-On): Ensure that your SSO settings are activated and enabled.
2. Enroll in MFA: Follow the instructions provided in following guidelines to enroll in MFA.
    a. Guideline for Windows users
    b. Guideline for Mac users
3. Test Your Access: Upon enrollment, test your VPN connection to validate successful access.

From 13th November 2024, users remote connecting campus network via our VPN are required to enable the SSO setting and authenticate via MFA. VPN remote connection (without SSO) will no longer be supported.

For detailed instructions and support, please contact IT support team at 25848737 or email to itsupport@hkapa.edu.